

# Terms and Conditions

## Legal information

### 1. Terms and Conditions for Dental Plan (Monthly Payment via Stripe) - UK:

#### 1. Agreement Overview:

1.1 By enrolling in the dental plan and providing your payment details, you agree to the terms and conditions outlined below.

1.2 The dental plan offers various services, as described in the plan details, in exchange for monthly payments processed through Stripe.

#### 2. Payment:

2.1 Payment for the dental plan will be collected on a monthly basis using Stripe, a secure payment processing platform.

2.2 By enrolling in the dental plan, you authorize the dental practice to charge your designated payment method on a recurring monthly basis.

2.3 The monthly fee for the dental plan will be clearly stated in the enrollment documentation and may be subject to periodic updates. Any changes to the fee will be communicated to you in advance.

2.4 You are responsible for ensuring that your payment information remains accurate and up to date. If there are any changes to your payment details, you must promptly update them through the designated process provided by the dental practice.

2.5 In the event that a payment fails to process due to insufficient funds or other issues, the dental practice reserves the right to suspend or terminate your participation in the dental plan until the payment is successfully processed.

#### 3. Services:

3.1 The dental plan entitles you to receive specific services as outlined in the plan details. These services may include regular exams, hygiene visits, X-rays, emergency appointments, and discounts on other treatments, as applicable.

3.2 The dental practice will make reasonable efforts to provide the services described in the plan details. However, the availability of specific services may be subject to scheduling and the dental practice's

professional judgment.

3.3 Any services not explicitly mentioned in the plan details will be charged separately at the dental practice's standard rates.

3.4 The dental practice reserves the right to modify the scope of services offered under the dental plan. Notice of any changes will be provided to you in advance.

4. Termination:

4.1 You have the right to terminate your participation in the dental plan at any time by providing one month's written notice to the dental practice.

4.2 The dental practice may terminate your participation in the dental plan for reasons such as non-payment or violation of the terms and conditions outlined herein.

4.3 Upon termination, all services provided under the dental plan will cease, and no refunds will be issued for any unused services.

5. Privacy and Data Protection:

5.1 The dental practice will collect and process personal information necessary for administering the dental plan. This includes but is not limited to your name, contact details, and payment information.

5.2 By enrolling in the dental plan, you consent to the collection, use, and processing of your personal information for the purposes of administering the plan.

5.3 The dental practice will handle your personal information in accordance with applicable data protection laws, including the Data Protection Act 2018 and the General Data Protection Regulation (GDPR).

5.4 Stripe, as the payment processor, will have access to your payment information for the purpose of processing payments securely. Their handling of your personal information is subject to their own privacy policies and terms of service.

6. Governing Law and Jurisdiction:

6.1 This agreement is governed by and construed in accordance with the laws of England and Wales. Any disputes arising from or in

connection with this agreement shall be subject to the exclusive jurisdiction of the courts of England and Wales.

7. Entire Agreement:

7.1 These terms and conditions constitute the entire agreement between you and the dental practice regarding your participation.